eZIP® Care and Maintenance Instructions

Congratulations on purchasing an eZIP® track blind system. It's an investment in your lifestyle which if treated properly will give you many years of problem free performance. The eZIP® track blind system is made up of a variety of components including cast and extruded aluminium, pvc and nylon. Each of these products have been engineered for external use as long as they receive basic care and maintenance. (The blind should also have an outdoor rated fabric fitted instead will have it's own care and maintenance program. Refer to your retail blind dealer for this detail)

Motorised

► Your dealer will advise the operating parameters for your nominated motorisation system on your eZIP®.
► You should refer to the automation manufacturer instructions for the appropriate set up and installation requirements including any voice activation controls.
► As a guide if you lose power, do not try to force the eZIP® to move manually unless directed to do so by your dealer.
► Contact your dealer for further assistance in accord with the manufacturer recommendations.

Crank

► Cranks are super strong and reliable. No need to bend down to the bottom rail.
► Your eZIP®s will be fitted with a ring at the top corner and a handle to operate them.
► Your installer will show you how to operate the blinds.
► Hold the handle with two hands (one on each grip) and hook onto the ring.
► Turn the handle to wind your eZIP® down and reverse to wind your eZIP® up.
► Stop your eZIP®s at any height that suits you.
► Remove the crank handle and store in a safe place nearby.
► Once your eZIP®s are fully down, wind back the other way slightly, to fully tension the fabric.
► If you accidentally overwind when bringing the eZIP® down, there may be slack in your fabric. This is easy to rectify, just wind back the other way, until you re-tension the fabric again.
► If you have any difficulty winding, contact your dealer for assistance.

Spring

► Spring eZIP®s are easy to operate. Ideal widths are around 4m with a maximum recommended size of 4.9m.
► As the blinds are always under tension, ensure you assist the bottom rail when moving up and down.
► Your locking handle may be operated from one or both sides of your eZIP®, depending on your application.
► Turn the handle to release and guide the bottom rail up or down to the desired position.
► You will hear the bottom rail lock into position and release the handle back to a horizontal position.

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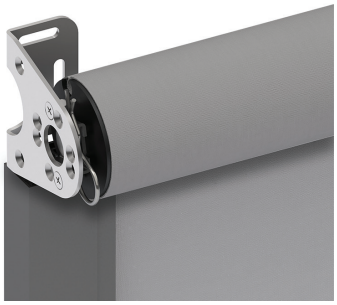
Care and maintenance

► As a rule, eZIP® track blinds will perform better when used regularly and not left up for long periods.
Should you use infrequently you may find that the fabric may show pressure marks and may need time to re-settle.
To operate at it's best eZIP® track blinds need to be clean and free of debris. It is recommended to periodically hose out at normal tap pressure, the exposed extrusions with clean water and allowed to dry.
► Use a soft brush or cloth to clean the hardware. Never use abrasive sponges or solvent type cleaners (turps, kerosene, paint thinners) on componentry or Powder Coated surfaces. Using such agents will void the warranty.
► Never use lubricant or silicone sprays on the zip or zip runner.

Track Care

► eZIP® will perform better when used regularly and not left up for long periods.
► Should you only use your eZIP®s occasionally, the fabric may need a little time to re-settle.
► To keep the tracks clean and free of debris, it is recommended to periodically hose out with clean water and allow to dry.
► Use a soft brush or cloth to clean the hardware. Never use abrasive sponges or solvent type cleaners (turps, kerosene, paint thinners) on componentry or Powder Coated surfaces.
► Never use lubricant or silicone sprays on the zip or zip runner.

Fabric Care



► While not responsible for any fabrics used on the eZIP® track blind, the way a fabric is maintained will contribute to the overall performance of the system. Fabrics can retain a memory so leaving the blind down for a period of time will generally re-settle the fabric.
► In the absence of specific care instructions from the fabric supplier, most external fabrics can be washed with a hose at normal tap pressure. A soft cloth or brush with a very mild detergent could also be used.
► An outdoor cleaning glove may be helpful in removing any dirt if used with mild pressure taking care to not stretch or leave marks on the fabric. A chamois may help dry and polish Mesh or PVC fabrics. Never use high pressure cleaners or harsh chemicals on your fabrics.
► While regular washing and maintenance is recommended to ensure your eZIP® operates at its best, it is important to let your blinds dry out properly before rolling them up to avoid mould or deterioration.

Extreme Weather

eZIP®s are designed to perform and will handle moderate winds, however, common sense should prevail.
All eZIP® blinds should be taken up in the event of a storm or extreme wind environment.
They should never be left at half way position during such weather events and If necessary to operate in windy conditions, ensure they are brought up individually to avoid a large gust of wind in an enclosed area.

Warranty

► eZIP® Track Blinds are backed with a 5 year warranty that extends to 10 years when fitted with an eZIP® Track Blind extruded aluminium pelmet. See your nominated automation dealer for warranties on motors, remotes and sensors.
► Warranty does not cover damage arising from misuse, lack of maintenance, incorrect installation, or adverse weather conditions.

Authorised eZIP® Dealer